



Airport

Frankfurt/Main International Airport - FRA - 12 km SW from city centre

- :: **RAIL** - long distance rail at AIRail station, next to Terminal 1 - Local S-Bahn at Terminal 1
- :: **BUS** - links between Terminal 1 and 2 - links to various cities - price and timing depend on destination
- :: **TAXI** - 20 to 30 mins at appx €20 - if driving to the airport, tell the driver your airline and he will make sure you get to the right terminal
- :: **Airport Information desk** - (069) 6900



**Corporate
Travel**

Emergency Service
+ 44 20 8253 8490
outside normal office hours only

On your best behavior...

Business - Dress smartly. A working knowledge of German is a distinct advantage. Appointments should be made well in advance and should be kept strictly. Punctuality is essential. Office hours are generally from 0800-1600.

Social - Handshaking is customary. Normal courtesies should be observed and it is customary to present the hostess with flowers on house visits. Casual wear is widely accepted except for social functions and some restaurants, theatres, opera, etc. Smoking is prohibited where indicated, on public transport and in some public buildings.

Tipping - Hotel bills include a service charge. Restaurant bills usually include a 10% service charge but it is customary to round up to the nearest figure. Tips are given to taxi drivers, hairdressers, etc.

Communication & Power

Mobile - GSM 900 and 1800 networks available - it is illegal to use a hand-held phone while driving

Internet - internet cafés are available in all urban areas

Phone - country code **+49** - Outgoing International code **+00**

Electricity - 230 volts AC, 50Hz - European-style 2-pin plugs are standard

Cut out the Factsheet and fold it into a wallet card



Time Zone

GMT +1 :: GMT +2 from last Sunday in March to last Sunday in October

Local Information

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Disclaimer - this factsheet is to be used for informational purposes only. For up-to-date information regarding your travel and your passport, visa and health requirements, please contact your dedicated amex office.