



## Airports

**Heathrow** - LHR - 24 km W of Central London :: **Rail** - Heathrow Express to Paddington Station - 15 to 20 mins - GBP12 for standard single :: **Taxi** - 60 mins to City - fare is metered - driver expects 10% tip :: **Subway** - Picadilly line to Picadilly Circus - 50 mins - GBP 3.60 single :: **Airport info** - 0870 000 123 (UK)

**Gatwick** - LGW - 45 km S of Central London :: **Rail** - Gatwick Express to Victoria Station - 30 mins - GBP 11 for single or ThamesLink Rail to Kings Cross, Blackfriars and London Bridge Stations - GBP 9.80 for single :: **Airport info** - 0870 000 2468 (UK)

**City** - LCY - 5 km from Docklands and Central London :: **Taxi** - 20 to 30 mins to City - fare is metered - driver expects 10% tip :: **Rail** - Docklands Light Railway to Docklands and Canary Wharf :: **Airport Info** - +44 (0)20 7646 0088

## Eurostar

**Waterloo Station** :: in Central London on the South Bank opposite Houses of Parliament :: **Info** +44 (0) 8457 484950

## On your best behavior...

**Business & Social** - Handshaking is customary upon introductions. Observe normal social courtesies. A small present (flowers, chocolates...) is appreciated on home visits.

**Tipping** - service charges (10 - 15%) are often added to the bill in hotels and restaurants. In those cases no further tip is necessary. However, if the tip is not included, 10 to 15% is customary for taxi drivers, hair dressers, restaurants and so on. Tipping is not required but should reflect the customer satisfaction with the service. Note that UK wages for catering staff are intentionally set low and that tips often make up the difference.

## Communication & Power

**Mobile** - GSM 900 and 1800 networks available

**Internet** - internet cafés are available in most urban areas

**Phone** - country code **+44** - Operator **100** - Enquiries **192** - International Enquiries **153** - International Operator **155** - Emergency Services **999** - Outgoing International **00**

**Electricity** - 240 volts AC, 50Hz - square 3-pin plugs are standard

## Time Zone

**Greenwich Mean Time** :: GMT+1 from last Sunday in March to last Sunday in October

## Local Information

**Britain Visitor Centre** - 1 Regent Street, Picadilly Circus - open weekdays from 0930-1830, Sat and Sun from 1000-1600

**London Visitor Centre** - Arrival Hall - Waterloo International Terminal - open daily from 0830-2230

[www.londontouristboard.com](http://www.londontouristboard.com)

## Local Office

**American Express Travel Services**

78 Brompton Road - Knightsbridge  
London SW31ER - Phone +44 207 761 7905

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Cut out the Factsheet and fold it into a wallet card



Disclaimer - this factsheet is to be used for informational purposes only. For up-to-date information regarding your travel and your passport, visa and health requirements, please contact your dedicated amex office.



**Corporate  
Travel**

**Emergency Service**  
**+44 20 8253 8490**  
outside normal office hours only