



Airports

Milano Malpensa Intercontinental Airport - MXP - 45 km NE of Milano.

:: **Bus** - Malpensa Bus Express, Malpense Shuttle and Air Pullman from terminal 1 to Milano city centre - fare between €4.50 and €9.

:: **Taxi** - from terminals 1 and 2 - fare appx €50-65 to city centre

:: **Airport information desk** - Phone 02 7485 2200

Milano Linate International Airport - LIN - 7 km NE of Milano.

:: **Bus** - STAM to city centre - fare appx. €3 :: **TAXI** - only from Arrivals - cost to city centre appx. €19

:: **Airport information desk** - Phone 02 7485 2200

On your best behavior...

Business - A knowledge of Italian is a distinct advantage. Appointments are essential. Officials are not available in the afternoon except by appointment.

Social - Normal courtesies should be observed. Dress is mostly casual, except when visiting religious building and traditional communities. Smoking is prohibited in public transport and some public places. Visitors should take precautions against theft and/or pick pockets, especially in the cities

Tipping - Taxes and service charges are included in all hotel bills. An additional tip of 10% is customary if the service warrants it.

Communication & Power

Mobile - GSM 900/1800 networks available

Internet - internet cafés and kiosks are available in most urban areas

Phone - country code **+39** - Outgoing International **00** - Emergencies **112**

Electricity - 220 volts AC, 50Hz

Time Zone

GMT+1 :: GMT +2 from last Sunday in March to last Sunday in October.

Local Information

Azienda Promozione Turistica del Milanese (APT) - Via Marconi 1, 28012 - Open Mon-Fri 0830-1900, Sat 0900-1300 and 1400-1800, Sun 0900-1300 and 1400-1700 (winter); Mon-Fri 0830-2000, Sat 0900-1300 and 1400-1900, Sun 0900-1300 and 1400-1700 (summer).
Phone: 02 7252 4300

Local Office

American Express Travel Service
Via Brera 3
Milano 20121 - Phone +39 (02) 876674

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Cut out the Factsheet and fold it into a wallet card



Disclaimer - this factsheet is to be used for informational purposes only. For up-to-date information regarding your travel and your passport, visa and health requirements, please contact your dedicated amex office.

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Travel

Emergency Service
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outside normal office hours only