



Airport

Vienna International Airport - TYO - 18 km SE of Vienna

:: **Rail** - S-Bahn connects to Wien Mitte and Wien Nord rail stations, which give access to Subway (U-Bahn)

:: **Bus** - to western or southern rail station - fare €5.80 one way - to Budapest City Center - €28.30 - to Bratislava Busbahnhof - €7.20

:: **Airport information desk** - Phone (01) 7007 22233

On your best behavior...

Business - Austrians are rather formal in business dealings. A working knowledge of German will be a distinct advantage. Business cards are custom.

Social - Austrians are at first formal in social and business dealings. Handshaking is the customary greeting. It is polite to greet verbally upon entering or leaving a room or establishment. Flowers for the hostess are very well received when visiting a private home.

Tipping - Tipping is widespread but for small amounts. While restaurant bill include a service charge, it is customary to leave an extra 5%. Taxi drivers expect a 10% tip for longer journeys, less for shorter ones. Fixed fees are established for railway and airport porters.

Communication & Power

Mobile - GSM 900/1800 network available

Internet - cybercafés available in all urban areas

Phone - country code **+43** - Outgoing International **00** - Emergencies **112**

Electricity - 220 volts AC, 50Hz - round 2-pin continental plugs are standard

Time Zone

GMT +1

Local Information

Wien Tourismus - Kärntner Strasse 38

Open- daily 0900-1900

Phone - (01) 2111 4222

info.wien.at

Local Office

American Express Travel Service

Kärntner Strasse 21-23

Vienna 1010 - Phone +43 (1) 515 11500

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Cut out the Factsheet and fold it into a wallet card



**Corporate
Travel**

Emergency Service
+44 20 8253 8490
outside normal office hours only

Disclaimer - this factsheet is to be used for informational purposes only. For up-to-date information regarding your travel and your passport, visa and health requirements, please contact your dedicated amex office.