



Leading the world in business travel

American Express Business Travel

Your Benefits:

- *Full business travel services are only a phone call or email away*
- *The best deals on air, hotel and car fares and rates*
- *Specialized departments help you get the most from every travel Euro you spend.*

Who we are:

American Express has been delivering travel services in the BeLux since before World War I.

In 1999 the company entered a joint venture with the business travel and trade fairs divisions of BBL Travel, thus acquiring the name BBL Travel American Express.

In 2001, American Express took over BBL's assets and became the sole owner of the company, while keeping the travel and trade fairs expertise of BBL Travel firmly in our hands.

In 2003 the company once again adopted the American Express Corporate Travel name.

In 2004, as part of a world wide process, we rebranded to American Express Business Travel.

What we do:

American Express Business Travel BeLux provides business travel and travel management services to a wide range of local, regional, national and multinational clients of all shapes and sizes.

Our unique mix of international presence, coupled with the unique knowledge of smaller and midsize local clients allows us to provide you with offers and solutions that seem - and often are - tailor made to suit your travel needs.

For more information:

American Express Business Travel

Phone: +32 (0)2 727 25 52 - Email: info.sales@aexp.be - Web: www.aexp.be



Our Brands

Our business is corporate travel and travel management.

To that end, we have a number of departments and entities which help us serve you better. The main areas of expertise are:

BUSINESS TRAVEL

We service our full range of large and small clients from 5 regional Business Travel Centers (Brussels, Antwerp, Ghent, Diest and Luxembourg), a whole range of dedicated travel offices (implants) and a number of offsite offices (explants).

Support units such as our dedicated **Air Fare Unit** and **Supplier Relations** department enable us to get you the best fares and deals, every time.

In team with our **Relationship Managers**, we also monitor our delays and contracts to make sure you get the most out of every travel Euro you spend.

EXPRESSONE

From BBL Travel, we inherited a tradition of service to smaller and midsize companies (SME-KMO-PME) which continues to this day.

To service these clients even better, we launched a separate SME-service in 2003, called **ExpressOne**.

ExpressOne features services and offers which are specifically tailored to the small and midsize enterprise.

ExpressOne makes its offers available through its own website at www.expressone.be

This web site also offers a full service online booking engine which SME's use to book travel at American Express' special corporate fares and rates. In addition, the fees for booking online are also much lower than the standard offline industry fees.

<http://www.expressone.be>

TRADEFAIRS

Our TradeFairs department is the market leader in trade fair travel for the BeLux.

Due to our lengthy experience and our excellent contacts with suppliers (hotels, airlines...) and international fair organizers, we can offer you the best deals to more than 70 international trade fairs.

Packages can include entry tickets and hotel stays in addition to travel arrangements to/from the fair, but we also deliver à la carte arrangements according to our client's wishes.

The TradeFairs department has its own dedicated web site where you can find all the latest information and trade fair programmes.

<http://www.tradefairs.be>

CORPORATE EVENTS

Dealing with group travel and incentives requires special skills.

To channel those skills, American Express has a specialized service called **Corporate Events**.

They take care of all the 'special' travel requirements our client might have, from a simple group trip to France to exclusive incentive trips to the most exotic destinations in the world.

More info can be found on www.aexp.be, or contact our **Corporate Events** specialists directly by email at groups.incentives@aexp.be or by phone at +32 (0)2 727 24 70.